

Name of Organisation

ANGLICARE VIC - FAMILY SERVICES

Services Offered

Support for people having difficulties caring for their children. Counselling; Financial counselling; Group activities; Foster Care
PARENTZONE - education, information, groups to aid parents in their parenting skills

Who can use this service?

PARENTZONE : any families
Other services : people living in City of Darebin

How can I get help?

Phone or visit

Address

PARENTZONE -
296 High Street , Preston 3072
Other family services-
239 Murray Road, Preston 3072

Telephone

9478 9499 - Family services
9471 4527 - PARENTZONE

Fax

9471 4509 - PARENTZONE

Who to ask for

-

Is there a cost?

No

Name of Organisation

BANYULE SUPPORT & INFORMATION CENTRE
(Formerly Heidelberg Citizens Advice Bureau)

Services Offered

Information and referral for general public. Family and personal counselling. Tax Help. Budgeting. Legal Help. Emergency Relief Grant Applications. Assist with Social Security problems

Who can use this service?

Emergency relief available to people living in Banyule area

How can I get help?

Information and referrals do not require appointments. All other services require appointment

Address

44 Turnham Ave
Rosanna 3084

Telephone

9459 5959

Fax

94591751

Who to ask for

On duty worker

Is there a cost?

No

Name of Organisation	CENTRELINK - GREENSBOROUGH AND HEIDELBERG
Services Offered	Registration for employment and Income Support, provides assistance with assessments of Independent Homeless Rate Claims, lodgement Centre for Austudy Claims, Community Service Outreach
Who can use this service?	Anyone
How can I get help?	Contact centre by phone or drop in to make appointment
Address	9 - 13 Flintoff Street Greensborough 3088 21 Yarra Street Heidelberg 3084
Telephone	13 2850 New Start Enquiries 13 1021 DSS appointments 13 2300 Pensions 13 1305 Family pay 13 2468 Other enquiries 13 1202 Other languages
Is there a cost?	No

Name of Organisation	COMMUNITY INFORMATION DIAMOND VALLEY
Services Offered	Information service Financial aid, Financial counselling, Legal advisory service, Accountants advisory service, Tax Help
Who can use this service?	Information and referral available to anyone. Emergency relief funding available for people living in northern part of Banyule
How can I get help?	Information and referrals do not require appointments. All other services require appointment
Address	Shop 201 Greensborough Plaza Greensborough 3088
Telephone	9435 8282 Enquiries 9432 2020 Admin
Fax	9432 4147
Who to ask for	Janet Oppy
Is there a cost?	No

Name of Organisation	DISABILITY SUPPORT PENSIONS AUST INC
Services Offered	
Who can use this service?	Anyone receiving a disability support pension
How can I get help?	Phone or write
Address	Level 1 Ross House 247 Flinders Lane Melbourne 3001
Telephone	9654 1660 015 043 208
Fax	-
Who to ask for	-
Is there a cost?	

Name of Organisation	ELTHAM COMMUNITY HEALTH CENTRE
Services Offered	Health and welfare services; counselling; legal advice; financial counselling; psychological assessment; mental health service
Who can use this service?	Residents of Shire of Nillumbik and adjacent areas
How can I get help?	Phone or visit
Address	917 Main Road Eltham 3095
Telephone	9431 1333
Fax	9431 0339
Who to ask for	-
Is there a cost?	No one will be refused help because of inability to pay

Name of Organisation	FAMILY MEDIATION SERVICE
Services Offered	Problem Solving process with neutral mediators helping couples reach agreement on the future of children, finances, property.
Who can use this service?	Married couples considering separation or divorce.
How can I get help?	Contact RELATIONSHIPS AUSTRALIA for appointments.
Address	46 Princess Street Kew 3101
Telephone	9853 5354
Fax	9853 9158
Who to ask for	Family Mediation Service
Is there a cost?	Related to combined gross income. Basic fee \$15 per \$10000 per hour. Inability to pay not a bar.

Name of FINANCIAL AND CONSUMER

Organisation	RIGHTS COUNCIL
Services Offered	Financial counselling and advice arranged through local community centres
Who can use this service?	Residents with financial problems
How can I get help?	Phone local centres (See below)
Address	2nd Floor 347 Flinders Lane Melbourne 3000
Telephone	Banyule Community Health Centre - 9459 8833 Eltham Community Centre -9431 1333
Fax	9614 8433
Who to ask for	Banyule - Jan Pentland Eltham - Liz Sary or John Russell
Is there a cost?	No

Name of OrganisationGUARDIANSHIP AND
ADMINISTRATION BOARD**Services Offered**

Responsible by law to protect the personal and financial affairs of persons who, because of disability, are unable to make reasonable decisions about their personal or financial affairs and are vulnerable to exploitation, abuse and neglect

Who can use this service?

Anyone who meets the above description

How can I get help?

Phone or write

Address

221 Drummond Street
Carlton 3053

**Telephone
Fax**

9660 1555
9660 1500

Who to ask for

Intake Officer

Is there a cost?

No

Name of OrganisationJOB PLACEMENT AND
EMPLOYMENT TRAINING (JPET)**Services Offered**

For young people needing support and assistance with job placement, employment education, and training. Includes advocacy and help with accommodation, health, legal aid and financial services.

Who can use this service?

15 - 21 yrs homeless or at risk of homelessness, DHS clients, ex-offenders

How can I get help?

Phone JPET workers

Address

Banyule Community Health
Services
Cnr Alamein Rd and Catalina St
West Heidelberg 3081

Telephone

9459 8833

Fax

9459 5808

Who to ask for

Lindsay Round
Cheryle Michael

Is there a cost?

No