

Support	Non-Eng/Ethnic Support
Name of Organisation	BROTHERHOOD OF ST LAURENCE JOBS FUTURES
Services Offered	GAP Co offers assistance for people with a disability to find work in the open employment area Offers particular service for non-English speaking people or refugees
Who can use this service?	People with a disability living in the North-eastern area
How can I get help?	Phone or write
Address	109 Victoria Street Fitzroy Vic 3065
Telephone	9419 0888
Fax	9416 0227
Who to ask for	Pam Beaumont
Is there a cost?	No

	Non-Eng/Ethnic
Name of Organisation	AGAPI CARE (AUSTRALIAN GREEK ASSOCIATION FOR PEOPLE WITH DISABILITIES INC.)
Services Offered	Information and support Respite care
Who can use this service?	People 16-65 years, with a disability (not necessarily Greek background)
How can I get help?	Phone
Address	14 Showers Street Preston 3072
Telephone	9416 9768
Fax	-
Who to ask for	-
Is there a cost?	Respite care : \$18.50 for 24 hours Day respite : \$1.50 per hr (meals etc)

Support	Non-Eng/Ethnic Support
Name of Organisation	BINNAK PARK ADULT CARE CENTRE
Services Offered	General social programs and personal care and support Dementia specific; frail elderly and disabilities; multi-cultural with high support needs; carer respite
Who can use this service?	Banyule or Nillumbik residents with any of the above needs
How can I get help?	Contact Co-ordinator
Address	12 Anderson Parade Bundoora or P.O. Box 57 Ivanhoe 3079
Telephone	9435 6786 (Direct) 9457 9920 (Co-ordinator)
Fax	9457 9994
Who to ask for	-
Is there a cost?	\$7.50 per day (transport & meal) \$25 overnight stay

Support	Non-Eng/Ethnic
Name of Organisation	DRUMMOND STREET RELATIONSHIP CENTRE
Services Offered	Counselling for families or individuals, including Africans. A cross-cultural counsellor and social worker fluent in several East African languages Free interpreting service
Who can use this service?	Relevant to African families coping with problems of relationships, conflict, refugee needs
How can I get help?	Phone or write for an appointment
Address	195 Drummond Street Carlton 3053
Telephone	9663 6733
Fax	9693 3363
Who to ask for	-
Is there a cost?	Contribution according to ability to pay

Support Non-Eng/Ethnic Support

Name of Organisation DEPT. OF IMMIGRATION AND MULTICULTURAL AFFAIRS (DIMA)

Services Offered Deals with immigration and multicultural matters and refers clients to relevant services

Who can use this service? Anyone
How can I get help? Phone or write

Address Casselden Place
2 Lonsdale Street
Melbourne 3000

Telephone 9235 3339
9235 2240

Fax 9235 3300

Who to ask for Duty Worker

Is there a cost? No

Non-Eng/Ethnic

Name of Organisation NORTH EASTERN REGION MIGRANT RESOURCE CENTRE

Services Offered Assistance with personal problems, accommodation, legal advice, social security problems, referrals to relevant agencies
Wide range of languages offered

Who can use this service? People with a non-English speaking background who live in the northern areas of Melbourne

How can I get help? Phone or visit

Address 251 High Street
Preston 3072

Telephone 9484 7944

Fax 9848 7942

Who to ask for -

Is there a cost? No

Support	Non-Eng/Ethnic Support
Name of Organisation	VICTORIAN ABORIGINAL HEALTH SERVICE
Services Offered	Health services including mental health programmes
Who can use this service?	Aboriginal and Torres Strait Islander people
How can I get help?	Phone or visit
Address	186 Nicholson Street Fitzroy 3065
Telephone	9419 3000
Fax	9417 3897
Who to ask for	Co-ordinator
Is there a cost?	No

	Non-Eng/Ethnic
Name of Organisation	BOND STREET ADULT DAY CARE CENTRE
Services Offered	Mon.Tues. Dementia Specific Thurs. Frail aged and disabled Frid. Multi-cultural social support Podiatrist Service Mon & Wed.
Who can use this service?	Frail aged and people with disabilities, including dementia sufferers, residents of Banyule
How can I get help?	Contact co-ordinator
Address	16 Bond Street, Ivanhoe 3079 P.O. Box 57 Ivanhoe 3079. (Attention: Alison Cook)
Telephone	9499 1267 (Direct) 9457 9993 (Co-ordinator Day Care Centres)
Who to ask for	Alison Cook (Co-ordinator)
Is there a cost?	Normally \$7.50 (Transport & 3 course meal)

Support	Non-Eng/Ethnic Support
Name of Organisation	ACTION ON DISABILITY WITHIN ETHNIC COMMUNITIES (ADEC)
Services Offered	Promotes and protects rights of people from non-English speaking background with a disability and their carers. Tele. interpret. service. Social support group for carers. Individual advocacy.
Who can use this service?	People of non-English speaking backgrounds with various disabilities, and their carers
How can I get help?	Phone for advice and further information
Address	13 Munro Street Coburg 3058
Telephone	9383 5566 131450 (Telephone interpreter service)
Fax	9383 5185
Is there a cost?	<u>Free service.</u> ADEC Membership fees:Cons/Pens.-Individuals \$2 Individuals (other), families \$5

	Non-Eng/Ethnic
Name of Organisation	VICTORIAN ABORIGINAL LEGAL SERVICE CO-OPERATIVE LTD.
Services Offered	Legal Aid in criminal, family, civil cases
Who can use this service?	Aboriginal people only
How can I get help?	Telephone enquiries Ring for appointment
Address	6 Alexandra Parade, Fitzroy 3065
Telephone	9419 3888
Fax	9419 6024
Who to ask for	C.E.O. Principal Solicitor Tom Munro
Is there a cost?	No

Support Non-Eng/Ethnic Support

Name of Organisation M I F (S. F. V.)
(MENTAL ILLNESS
FELLOWSHIP VICTORIA)

Services Offered Help lines. Support for individuals
and families, Italian and Greek
bilingual workers, Mutual Support
and Self Help, throughout
Victoria. Community Education.
Library.

**Who can use this
service?** People affected by forms of
mental illness and their families,
carers and friends.

How can I get help? Phone

Address Fairfield Place
276 Heidelberg Road
Fairfield 3068
PO Box 359 Clifton Hill 3068

Telephone 9482 4199

Fax 9482 4871

Is there a cost? Not for Family Support
or Visitor Program.
\$10 Membership.

Non-Eng/Ethnic

**Name of
Organisation** MULTI CULTURAL &
MACEDONIAN ACTIVITY
GROUPS

Services Offered Educational and recreational
activities.
Wednesdays 9.30 a.m.-11.30 a.m.

**Who can use this
service?** People over 55 disabled, socially
disadvantaged in N.E.
Metropolitan region

How can I get help? Phone

Address Meets at Banyule Community
Health Centre
Cnr Catalina St and Alamein Rd
West Heidelberg 3081

Telephone Banyule Community Health
Centre - 9459 8833
Migrant Resource Centre - 9484
7944

Fax 9484 7942

Who to ask for Jagoda Zdoraveska

Is there a cost? No

Support

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Name of Organisation	KOORI KIDS MENTAL HEALTH NETWORK
Services Offered	Assessment intake and referral Psycho-social rehabilitation Counselling (family, grief trauma)
Who can use this service?	Aboriginal children and adolescents
How can I get help?	Phone for an appointment
Address	Vic. Aboriginal Health Service 186 Nicholson Street Fitzroy 3065
Telephone	9419 3000 9483 4933 (After hours)
Fax	9417 3897
Who to ask for	-
Is there a cost?	No

Non-Eng/Ethnic

Name of Organisation	MENTAL HEALTH FOUNDATION
Services Offered	Advises and consults with governments. Arranges conferences etc. Provides resource material. Develops appropriate mental health services for those of non-English speaking background. Information and referral service.
Who can use this service?	Various mental health support groups. Interested individuals and organisations.
How can I get help?	Ring
Address	270 Church Street Richmond 3121
Telephone	9427 0406
Fax	9427 1294
Who to ask for	-
Is there a cost?	Mem. subs: \$20 p.a. Students/Pens. \$10 Family \$30

Support	Non-Eng/Ethnic Support	Non-Eng/Ethnic
Name of Organisation	ETHNIC MENTAL HEALTH CONSULTANT (NEAMHS)	
Services Offered	Provides advice and assistance for consumers of local mental health services	
Who can use this service?	People from non-English speaking backgrounds	
How can I get help?	Phone consultant at North East Area Mental Health Service	
Address	81-83 Burgundy Street Heidelberg 3084	
Telephone	9459 3900	
Fax	9459 5776	
Who to ask for	Jorge Torrico	
Is there a cost?	No	