

Name of Organisation	AUSTIN AND REPATRIATION MEDICAL CENTRE CHILD AND ADOLESCENT MENTAL HEALTH SERVICE
Services Offered	Statewide child inpatient unit, adolescent unit, outpatient team providing assessment and treatment, secondary consultations, day program, consultation-liaison service
Who can use this service?	Children up to 17 yrs and their families in Nillumbik, Banyule and inner north east region
How can I get help?	Contact own doctor or visit Casualty, Intake Team
Address	Studley Rd Heidelberg 3084
Telephone	9496 3620
Fax	9496 3653
Who to ask for	Margot Crilly
Is there a cost?	Not for public patients

Name of Organisation	THE BOUVERIE CENTRE
Services Offered	Provides family therapy, particularly where mental illness is present, but also for families affected by HIV, sexual assault and acquired brain injury. Provides single sessions as well as more long term therapy.
Who can use this service?	Any family experiencing these needs in Victoria
How can I get help?	By referral by a doctor or phone and ask for the intake worker
Address	50 Flemington Street Flemington 3031
Telephone	9376 9844
Fax	9376 9890
Who to ask for	-
Is there a cost?	No

Name of Organisation	CHIEF PSYCHIATRIST
Services Offered	Responsible for medical care and welfare of patients receiving treatment or care for mental illness, to ensure appropriate standards and respond to complaints from patients, carers and others
Who can use this service?	Any person receiving psychiatric care or their carers, family or others
How can I get help?	Phone or write
Address	Floor 11 555 Collins Street Melbourne 3000
Telephone	9616 7777
Fax	-
Is there a cost?	No

Name of Organisation	ELTHAM COMMUNITY HEALTH CENTRE
Services Offered	Health and welfare services; counselling; legal advice; financial counselling; psychological assessment; Mental Health Service, Dental services
Who can use this service?	Residents of Shire of Nillumbik and adjacent areas
How can I get help?	Phone or visit
Address	917 Main Road Eltham 3095
Telephone	9431 1333
Fax	9431 0339
Who to ask for	-
Is there a cost?	No one will be refused help because of inability to pay

Name of Organisation	HEALTH SERVICES COMMISSIONER
Services Offered	Inquiries to investigate person's complaints, concerns, about hospital, doctor etc.
Who can use this service?	Consumers of Psychiatric Services
How can I get help?	Phone
Address	Level 30 570 Bourke Street Melbourne 3000
Telephone	8601 5222
Fax	8601 5219
Who to ask for	
Is there a cost?	No

Name of Organisation	KOORI KIDS MENTAL HEALTH NETWORK
Services Offered	Assessment intake and referral Psycho-social rehabilitation Counselling (family, grief trauma)
Who can use this service?	Aboriginal children and adolescents
How can I get help?	Phone for an appointment
Address	Vic. Aboriginal Health Service 186 Nicholson Street Fitzroy 3065
Telephone	9419 3000 9483 4933 (After hours)
Fax	9417 3897
Who to ask for	-
Is there a cost?	No

Name of Organisation	MENTAL HEALTH REVIEW BOARD.
Services Offered	Reviews of detention of involuntary mental illness patients in hospitals. Hearing of appeals against continuing detention.
Who can use this service?	Involuntary patients or people on a Community Treatment Order.
How can I get help?	Request an Appeal Form from nurse, doctor or case manager or write to Mental Health Review Board requesting hearing. Contact local Community Mental Health Service.
Address	Level 30 Marland House 570 Bourke Street Melbourne 3000
Telephone	8601 5270
Fax	8601 5299
eMail	mhrb@mhrb.vic.gov.au
Who to ask for	-
Is there a cost?	No

Name of Organisation	NORTH EAST COMMUNITY MENTAL HEALTH SERVICE (NECMHS)
Services Offered	Psych. assessment and treatment. After-hospital care and follow-up. Case Management Community education
Who can use this service?	Banyule and Nillumbik residents 16-64 with psychiatric needs
How can I get help?	Individuals or families can phone or visit GP's or agencies can refer
Address	77 Hawdon Street Heidelberg 3084
Telephone	9450 9000
Is there a cost?	No

Name of Organisation	NORTH EAST CRISIS ASSESSMENT AND TREATMENT SERVICE (NECATS)
Services Offered	Provides a 24 hour service of assessment in crisis situations and intensive community-based treatment as an alternative to a person being admitted to hospital
Who can use this service?	Anyone experiencing a crisis in their mental health
How can I get help?	Phone for help
Address	77 Hawdon Street Heidelberg 3084
Telephone	9450 9000 (BH) & (AH)
Fax	-
Who to ask for	Duty worker
Is there a cost?	No

Name of Organisation	NORTH EAST MENTAL HEALTH CLINICAL SERVICES UNIT
Services Offered	Comprehensive range of inpatient and outpatient services for children, adolescents and adults
Who can use this service?	Persons with a mental health need
How can I get help?	Phone for assistance
Address	Austin & Repatriation Medical Centre
Telephone	9450 9000
Fax	
Who to ask for	Duty worker
Is there a cost?	No

Name of OrganisationNORTH EAST PRIMARY
MENTAL HEALTH TEAM**Who to ask for**

Duty worker

Is there a cost?

No

Services Offered

Provides support to Primary Care Providers (eg GP's, Community Health staff) for all ages for high-prevalence disorders focussing on anxiety and depression.

Who can use this service?

Persons refeered by a primary care provider

How can I get help?

Phone

AddressBanyule Comm.ty Health Service
Cnr Alamein & Catalina Streets
West Heielberg 3081
Eltham Comm.ty Health Centre
917 Main Road Eltham 3095
NE Community Mental Health Service
77 Hawdon St. Heidelberg 3084**Telephone**9431 1333
Acute psychiatric crises, phone
NECMHS 9450 9000 (After hours
((496 5000)**Fax**

Referral forms - 9431 6927

Name of Organisation	NORTH EAST PSYCHOGERIATRIC ASSESSMENT AND TREATMENT TEAM
Services Offered	A multi-disciplinary team providing community-based assessment and treatment. Responds to crisis situations
Who can use this service?	Persons over the age of 65 experiencing mental illness
How can I get help?	Phone For urgent after-hours attention, ring North Eastern Crisis and Assessment Team
Address	Bundoora Extended Care Centre 1231 Plenty Road Bundoora 3083
Telephone	9261 3100 (BH) 9450 9090 (AH)
Who to ask for	Duty Worker

Name of Organisation	NORTHERN DISABILITY LINKAGES
Services Offered	Assistance for people with disabilities who wish to continue living at home
Who can use this service?	Children to age 18 living with families, and adults to 70 who need support, resident in municipalities of Banyule, Nillumbik, Darebin or Whittlesea.
How can I get help?	Phone
Address	143 Lower Plenty Road Rosanna 3084
Telephone	9450 3005
Who to ask for	Care Coordinator
Is there a cost?	No

Name of Organisation	ROYAL TALBOT REHABILITATION CENTRE
Services Offered	Rehabilitation services for various diagnostic groups which include: Spinal injury, Acquired brain injury, Orthopaedic, Neurological, Amputee
Who can use this service?	All referral will be assessed by a Rehab staff member
How can I get help?	Referral from local G.P or local Health Service Provider
Address	Yarra Boulevard Kew 3101
Telephone	9496 4500
Fax	9496 4501
Who to ask for	Anne Szysz
Is there a cost?	No cost for admission. Some equipment cost on discharge

Name of Organisation	VICTORIAN ABORIGINAL HEALTH SERVICE
Services Offered	Health services including mental health programmes
Who can use this service?	Aboriginal and Torres Strait Islander people
How can I get help?	Phone or visit
Address	186 Nicholson Street Fitzroy 3065
Telephone	9419 3000
Fax	9417 3897
Who to ask for	Co-ordinator
Is there a cost?	

Public Ment. Health Serv.

Public Ment. Health Serv.